



Lexon Train Build - Staff Handbook

Version 18.8.3 - Updated August 3rd, 2018

<https://steamcommunity.com/groups/lexonservers>

An extremely comprehensive guide to handling your staff member rank on Lexon. This version succeeds V7 and includes the new rules, branding, and format changes. Remember that being a staff member is a privilege.

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“Better all around.”

About this handbook

You're currently reading the Lexon Staff Handbook, which outlines what all Lexon staff members need to know in order to successfully execute the duties of their position. (Staff ranks refer to any rank at and above the Moderator rank.)

Links and things

First thing's first - here's a table full of links to stuff like the workshop collection and Discord server:

Location	URL
WORKSHOP (for players)	http://steamcommunity.com/sharedfiles/filedetails/?id=1222175251
WORKSHOP (minimal)	http://steamcommunity.com/sharedfiles/filedetails/?id=1222195651
WORKSHOP (serverside)	http://steamcommunity.com/sharedfiles/filedetails/?id=916841466
DISCORD INVITE	https://discord.gg/kdqrs8U
GROUP PAGE	http://steamcommunity.com/groups/lexonservers
SERVER RULES	https://steamcommunity.com/groups/lexonservers/discussions/11/2828702373010327431/
APPEALS 'N' STUFF	Use the Discord bots! https://discord.gg/kdqrs8U

Current staff list

Name	LXTB	LX2F	Community Owner
IceGT	✓	✓	✓
JoeConqueror	✓	✓	
Groot	✓	✓	
BPG03	✓		
Cacline72	✓		
NAPOLEON		✓	
Uncle Phil	✓		
Taylor from Marketing	✓		

Community rank structure

Lexon's staff ranks are organized hierarchically, though in practice, it's not as bureaucratic as it looks on paper. Here is a list of all staff ranks within the community in general (not just on one specific server):

Community Owner

The Community Owner is the person who decides whether or not servers should exist, handles PR, and the like. They have ultimate veto over certain choices or decisions made by other staff, but promise not to abuse it. This is a static rank, and is assigned to the person who owns the group. (Ice)

New Lexon servers are approved by the Community Owner and a basic agreement/MoA should be established between the Community Owner and prospective Server Owner before the server joins the Lexon network.

Server Owner

They are the ones who finance and/or exert ultimate control over a certain server.

In the event a Server Owner "goes rogue" and decides to use their hardware to harm players or intentionally start drama, the server will either be removed from the Lexon network or restaffed, depending on the situation.

Passwording a Lexon server, unless in the event that a password is needed for performing a test or fixing a problem, is forbidden.

Server Manager

These folks are designated by a Server Owner to oversee stuff like staff recruitment for their managed server and general server goings-on. Having this rank allows for easy micromanagement from a Server Owner's perspective. As an example of this, Ice owns LX2F, but JoeConqueror is the LX2F Server Manager.

Superadmin

Superadmins are admins who are trusted with RCON access. **This rank should rarely be assigned in-game and is usually used for Server Managers and renamed as such.**

Admin

Moderators with higher levels of trust and knowledge of administration. Usually given to Moderators who stick around for a long enough period of time without doing anything too stupid.

Moderator

Moderators hold the most basic staff rank. This is the only rank that can be applied for. As far as the philosophy goes, they're just normal players with the ability to moderate other players.

About our servers

History (and a few goofs)

First round

May 2017 - LXTB launched as a private/whitelisted trainbuild server.

June 11, 2017 - LXTB's whitelist was removed and the server was opened to the general public.

July 9, 2017 - LX2F opened. JoeConqueror has been the manager of LX2F ever since its inception.

September 10, 2017 - LXTB was split into 2 servers, one on the East coast and one on the West.

October 27th, 2017 - Ice outs the [BTSM \(Big Train Server Men\) conspiracy](#).

December 9, 2017 - All Lexon servers were shut down.

Second round

January 26-29, 2018 - High-level summit talks held between IceGT, FC&N leadership, and MR+NRGM representatives in Springfield, MA.

February 25th, 2018 - LXTB reopened with a determination to not become a daycare operation.

March 4th, 2018 - Black Pearl Trainbuild removed from the staff group blacklist and relations normalized after EthyS demoted as "owner."

April 1st, 2018 - As part of an initiative to outclass other servers, Spandau Ballet's hit song "[Only When You Leave](#)" was made to autoplay on all game clients. The group page was also translated to Zulu in order to be more diverse. This turned out to be a horrible idea and was removed the next day.

April 2nd, 2018 - Lexon made the switch from the Steam group discussions to Discord for things like ban appeals, applications, and general banter.

April 14th, 2018 - LX2F reopened.

June 11, 2018 - LXTB #2 and LXTB #3 opened.

July 7th, 2018 - Lexon surpassed ElfNet in member count to become the third-largest active trainbuild community.

Technology

- We use a variety of hosts, but do not use shared game hosts like NFO. All of our servers are hosted on dedicated Linux boxes and we have direct control over the operating system and SRCDS installation.
- The admin mod of choice is Mercury 3, by FreezeBug (of FC&N fame).
- We have cleanup tools that scan for minge/dupestealing E2s, CryNet, and those annoying gray thrusters, and automatically remove them.
- We coded the !join and !confirm commands in order to expand our community outreach. The addon was shared with FC&N.
- I'm pretty sure we're one of the only trainbuild servers running on proximity voice.
- Custom Discord bots allow us to be able to beam chat between the game and discord - both ways.
- All reports, appeals, and ban requests are handled by custom Discord bots.

Lexon branding basics

- Lexon's motto is "Better all around."
- Lexon's name tag prefix is **LXN »**, followed by a space, then the account's nickname. E.g.: **LXN » IceGT**
 - It is recommended and much appreciated, but not required, that staff members "wear" the tag
- Lexon's logo uses a top-to-bottom gradient of three colors:
 - `rgb(0, 148, 235)` 
 - `rgb(75, 0, 185)` 
 - `rgb(239, 14, 230)` 
- Lexon's official font is Lato. You can install it here: <http://www.latofonts.com/lato-free-fonts/>
 - While the Lato font is used in-game in things like the HUD and Chatbox, the logo uses a font named "Tomatoes."
- Lexon's group announcements should be prefixed with the name of the related server in parentheses if the announcement is only relevant to a certain server. E.g.: **(LXTB) New Addons** or **(LX2F) New moderator**
 - Sometimes a **(GLOBAL)** prefix is used for announcements that don't exclusively relate to a specific server, or for announcements that relate to the community at large, but it can be left out.



This is the logo, yeah.
Crown's in my area.

Lexon PR basics and interacting with people

In Discord

Basically, speak gud english and practice good grammar.

We all have our opinions about other servers, but comments intended to shit-talk other servers should be left out. Failure to heed this advice will be interpreted as the creation of drama and I will smite you with mean words.

Remember that respect is a two-way street. If you want others to respect you, you have to respect them... unless they're knobs.

Handling mod applications

Normal staff members (and normal players) are by all means allowed to comment on mod applications. It's up to the Server Owner and Server Manager on whether or not an app is accepted.

Handing ban appeals

Same as mod applications (above). In addition, if you were the one who banned the user making the appeal, and the ban was a mistake, you may go ahead and unban the user and **leave a note specifying this is the case.**

Handing ban requests

If sufficient proof is given in a ban request (i.e. a screenshot or video of some player breaking the rules), you may act on the request, make a post in the #appeals-reports-feed with the result, and call it a day. Never, ever, EVER act on word-of-mouth requests (ban requests with no proof attached). Any Joe Schmoie can come along and make up a story without offering proof to back up his claims. **There has been a recent resurgence in fake ban requests, or ban requests that frame a situation in a way that is dishonest about what actually happened, so it's important to remember that people lie. Remember that context is also important!**

As an example of **good proof** versus **insufficient proof**, here's a table of possible evidence for a proppusher:

Evidence	Description/Situation	Is it good?	Why?
Word of mouth	A bunch of people are saying someone proppushed.	No	Word of mouth is not reliable. People could make it up.
Screenshot	The screenshot depicts a locomotive on its side.	No	The photo does not show anyone proppushing anything.
Screenshot	A photo of the alleged proppusher pushing a train that isn't his, or a prop from the proppusher blocking/tipping a train.	Yes	This clearly depicts the alleged proppusher doing the proppushing.
Confession	The suspect proppusher confessed to proppushing.	Yes	He convicted himself.

Typically, ban requests with no proof posted are thrown out immediately. Leave this to the Server Manager to do, unless the Server Manager has given you or your rank specific permission to handle ban appeals for them.

In-game

Following the rules

As a staff member, you are to serve as an example to non-staff players and follow the rules at all times - no exceptions. Breaking or bending rules as a staff member means you are liable to get demoted. This is taken very seriously.

When players have questions

Do your best to answer questions that players may have, especially for the following:

Question	Recommended Generic Answer
How do I join the group/how do I get the Member rank?	Type !join in chat, then join the group when the window pops up in Steam overlay. Then, type !confirm to get the Member rank. IF !confirm DOESN'T WORK: !confirm will only work if you periodically make your account public, but you may make it private again right after your rank is assigned.
I'm missing textures/I have errors/Where is the addon pack/workshop link?	The workshop link is available on the group page. Type !group to view the group. You also need CS:S and HL2:EP2 mounted to fix missing textures on the map.
Can I have mod/admin?	No. Moderator can be applied for on the Discord via the Lexon Application Bot. Don't directly ask for it.
Where are the rules?	On the Lexon Helpdesk. https://lexon.cloud/helpdesk/article.php?num=9
Can I spawn my <X contraption>?	As long as it is properly optimized/parented and won't cause the server to lag or crash, then yes, you can.
Can I get the Veteran rank?	No. It will come to you after a week of playtime. Don't ask again.
Why can't I hear people?	Use the !cb command to join a voice channel with people you want to hear. There are 40 possible channels. The syntax is !cb 16 , for example.

When players get rowdy

Sometimes, players get feisty with each other. If an argument is limited to just a bunch of shit-slinging in text or voice chat, temporary mutes/gags and a stern warning about shitting up chat will suffice. If the shit-slinging continues, either immediately after an unmute/ungag or later on, permagags or permamutes may be issued.

Starting, continuing, or baiting the continuance of drama is against the rules, so if someone joins the server and attempts to bring in/create/get people talking about some bullshit community drama, it's up to you on how to handle it. Typically, mutes and gags are the best. If the player in question loves drama and frequently brings it to Lexon, issue a ban (don't make it perma). Trainbuild isn't a soap opera, even though some would like it that way.

If a player is just toxic about everything to begin with, don't be afraid to silence them or remove them from the game.

When things get laggy

If a player has a laggy contraption out, put your foot down and ask them to stop and optimize it via text chat. Don't be a pushover. If they do not comply, clean them up. If they spawn it again or yell at you, remove them from the server.

All other situations

Strictly follow rules 2 and 3, as far as communication goes.

In Steam chat and on other servers

- Do not join other servers to troll or crash the server. You will be instantly demoted to Member, made ineligible for reapplication to any staff rank, and shamed in an announcement. Lexon does not endorse or approve of behavior like this.
- Don't join other servers, or other servers' Steam groups, Discord servers, or forums to advertise Lexon. Bad form, bro.
- Do not cause trouble on other servers in general, basically. We have an image to protect, and we aren't troublemakers.
- If a player tries to ask you to unban a friend through Steam chat, a comment, or on your profile, remind them that the banned player has to make a ban appeal via the Lexon Appeal Bot in Discord (<https://discord.gg/kdqrs8U>), and send the conversation to me (Ice). **This may indicate that the banned player is trying to get an easy unban without going through the process of actually appealing it, for whatever reason.**
- If a player tells you through Steam that someone on the server is breaking the rules or trying to crash the server, either immediately hop on the server to deal with the problem or find another available staff member to deal with it. If nobody is available, tell them to make a ban request via the Lexon Report Bot in Discord (<https://discord.gg/kdqrs8U>).

Groups to avoid

We don't want trouble with other groups, but there are some groups that want trouble with us. Don't join these:

- **League of Concerned Trainbuild Players** - LOCTBP is a troll group, and the owner of it isn't actually retarded. Still, joining the group is forbidden if you're a staff member here. This changes all the time, but be wary of servers that LOCTBP is hosting.
- **Any group dedicated to "anti-<X server>" mingeaggery** - This is not what we're about. There have been a few of these in the past, and their "activities" always spill over onto us.

Administrating the server

Mercury

Mercury is an administration mod coded by Freezebug, formerly of FC&N. It's the admin mod that LXTB uses.

Using Mercury

All Mercury commands use the prefix hg. The hgs prefix will run a command silently (only visible to admins in chat).

If you want to run a command through chat, prefix the command with ! (like !kick). You can also use @ as the prefix to run the command silently, as described above.

If banning a player for propspam or crashing the server, place a DNU at the end of the ban reason. DNU stands for "do not unban."

All references to <time> are in minutes, and the numbers must be integers.

Mercury has a massively convenient radial menu - bind a key to +m3rad and give it a try.

Put ALL multi-word arguments (like kick reasons) within double-quotes. E.g.: "Crashed the server, DNU"

If you need to reference a SteamID ANYWHERE (such as hg banid), wrap the SteamID in double-quotes as well.

Mercury's quirks

The menu (opened with hg menu) is hardcoded, and barely works. The only thing you should be using the menu for is viewing or editing bans, both of which can be done on the Bans tab.

Sometimes, the god and ungod commands crash the server. I am still looking into this, but it's not really a high priority. For now, the commands have been removed.

Administrative commands

kick <name> <reason> - boots a user from the server.

ban <name> <time> <reason> - bans a user from the server. Use 0 minutes for a permanent ban.

unban <steamid> - removes the ban associated with a SteamID. **ONLY USE FOR MISTAKES. DO NOT HANDLE BAN APPEALS AS A MODERATOR.**

banid <steamid> <time> <reason> - bans a SteamID from the server. Use 0 minutes for a permanent ban.

gag <name> <bool> - gags a user (no voice comms.) Write true for the bool for a permagag.

mute <name> <bool> - mutes a user (no text comms.) Write true for the bool for a perma-mute.

Fun commands

gold <name> - turns a user into gold. While gilded, the user cannot spawn objects or move around.

ragdoll <name> - ragdolls a user. While ragdolled, the user cannot spawn objects or move around.

freeze <name> - freezes a user. Generally an overlooked command.

slap <name> <damage> - slaps a user for X amount of damage. They go flying.

slay <name> - this kills the user.

`spawn <name>` - respawns a user. Omit the username to respawn yourself.

`strip <name>` - USE SPARINGLY. Strips a user of ALL weapons & tools.

Mobility commands

`backseat` - sends you back into the last seat you sat in, if it is empty.

`goto <name>` - teleports to a user's position.

`bring <name>` - USE SPARINGLY. Brings a user to your position.

`loclist` - lists locations you can teleport to on a whim.

`lgo <location>` - teleports you to a location found with loclist. Try hg lgo rockpenis

Lag control commands

`freezeall` - freezes all of your props.

`freezeallof <name>` - freezes all of a user's props.

`freezemap` - USE SPARINGLY. Freezes everything on the entire map.

`cleanup <name>` - cleans up someone's stuff. Omit the username to clean up your own stuff.

Non-Mercury commands

`lexon_announce <text>` - puts a large announcement at the top of every player's screen.

`motd` - re-opens the MOTD screen that you see when you spawn in.

Scoreboard buttons

Clicking on someone's player row on the scoreboard (tab menu) will reveal buttons called "SpamBan" and "TrollBan."

Clicking SpamBan will clean the player and ban them permanently for spamming, and TrollBan will clean the player and ban them permanently for trolling.

EPOE

EPOE is a tool that lets you see what people are saying in chat, what people are spawning, and what tools people are using, all in real-time via a little window at the bottom of your screen. **You need to enable this in order to be an effective staff member.** It's insanely useful for identifying mingebags and finding out who's spamming props as it happens.

Type the following lines into the console to enable EPOE for your Steam account:

```
epoe_login
```

```
epoe_autologin 1
```

LXTB and LX2F Server Rules

You can find the actual rules thread here:

<https://steamcommunity.com/groups/lexonservers/discussions/11/2828702373010327431/>

Be sure you read and understand these rules. If you don't understand something, ask. We don't bite unless you're trying to find a loophole and abuse it.

Not knowing the rules is not an excuse for breaking them.

As a staff member, you are to follow these rules at all times, no exceptions.

The golden rule

Don't be a dickshit! The only time we kick or ban is if you're being a dickshit, and we can tell the difference between dickshittery and honest mistakes.

Rule 1 - Build Quality

Do not needlessly constrain your builds, i.e. parent anything that doesn't need to have physics, anything that doesn't need to move independently of its parent, or anything that doesn't need to have force applied to it.

For example, do NOT parent locomotive bogeys or RLC chips, as these need to have physics (collisions and ApplyForce). DO parent things like detail props, seats, HoloText E2s, and the like. **You may use my Autoparent tool under "Ice's Tools" in the spawnmenu to do this quickly.**

For reference - constraints refer to welds, nocollides between 2 specific entities, ropes and rope-based stuff like elastic, and etc. Parenting does not create a constraint!

Rule 2 - Etiquette

Respect your neighbor, even if you dislike them. KYS jokes and other dumb insults, constant shit-slinging in chat, flipping out at people over small mishaps, remaining in someone's shed after they have asked you to leave, and doing something that annoys others (within reason) will likely get you punished or removed from the game for being an annoying twat.

Rule 3 - Drama

Do not create, continue, or bait the creation/continuance of drama. The trainbuild community already has enough shit-slinging and interpersonal arguments going on, and the last thing I want is for it to spill over onto Lexon.

This also applies to shit-talking, "raiding" other servers, and the like. This isn't The Bold And The Beautiful, this is a trainbuild server. Unless you're telling someone to knock it off, act it.

Rule 4 - Face Trains and Roleplay

Both faced engines and FaceRP are banned on Lexon's servers so that we can focus on catering to a more mature playerbase. It doesn't matter if the face is an E2 or built out of props. Sometimes we let you have a face on if you're just building and not running, but you need to ask us if this is OK before it happens.

Don't come here to roleplay with your Thomas fan character. Other servers like Black Pearl specialize in keeping face trains and FaceRP contained - we don't. Make no mistake of this.

Rule 5 - Running Right

Left-hand running is allowed, but as soon as you run into someone while left-hand running, you are at fault for the accident. This does not mean you can intentionally run into someone who is left-hand running to get them banned. If you do that, that counts as being a dickshit.

Play it safe and run on the right-hand side of the tracks - unless passing by a signal-governed passing loop, or doing whatever in a train yard. Basically, it would behoove you to right-hand run where applicable, as this is how everyone operates to begin with.

Rule 6 - Listen to Staff

If a staff member tells you to do something, do it. (Also see Rule 2.)

If you think a staff member shouldn't have told you to do something, or you think that you caught an admin breaking, or bending, a rule, make an admin abuse report using the Lexon Report Bot in Discord (<https://discord.gg/kdqrs8U>). ...or, if you want to remain anonymous, just tell me directly over Steam.

Staff ranks include Moderator, Admin, Superadmin/Manager, and Owner. If a player does not hold one of these ranks, or is not listed as a staff member in Discord, they are not a staff member. If you see a person trying to pass themselves off as a staff member and they do not hold a staff rank, contact IceGT.

Rule 7 - RunX

Refer to the standard rules in your !runx menu, as well as:

- Play nice and don't block a train from a "rival" company from delivering a load.
- Do not sell or trade virtual RunX goods for real-life money.

Our friends

In the interest of full disclosure, I (Ice) keep in contact with the owners of these servers on a regular basis:

- FC&N (Magnum, Grove)
- Mystic Rail (Thundercode, Seaboard)
- Black Pearl Rail (Armystuntman)

Lua code, general grievances, and information about players may occasionally get shared between us and them. For example, if a player comes along and does something extremely seriously shitty like spray an illegal image or create an alt

account just to crash the server, I may share the player's info with these servers in case the player decides to do the same thing on their hardware.

Staff code of conduct

General guidelines

Lexon staff members WILL, at all times:

- Help new players, instead of insulting them,
- Argue with a level head, instead of resorting to ad hominem,
- Work to make the server better, instead of turning players away,
- Go easy on the bans, especially for mistakes and minor offenses,
- Not troll on, or slander, other servers,
- Not break the server's rules.

You are just a normal player

The only difference between you and the next guy is that you have the power to deal with people who are breaking the rules, and maybe a little more say in what goes on within the server itself. That's essentially it. Letting the illusion of power get to your head will not do you good.

Do what you say/don't be a hypocrite

You are in no position to tell a player to build off of the main line and then turn around and build on the main somewhere else, for example. See the previous point.

Being a staff member is a privilege

Having the power to administrate your friends is not a right. It's a toolset handed to you by a server owner. Use it wisely or lose it.

Do not think with your dick

There's a certain image we're carrying, and normal users are generally very quick to judge and form opinions, especially if you fuck up. If you fuck up, fix it and apologize.

Handling new players

Sometimes, people aren't as good at the game as other people. Don't bully or insult these people - help them out if they ask for help, or, better yet, ask them if they want help.

Codified punishments

You are to permaban for the following reasons ONLY:

- Joining the server for the sole purpose of trolling, or continuing to be a dickshit after getting off a ban
- Propspam & server crash attempts
- Blatant server advertising
- Obvious MPGH hacks and DoS (threat or action)
- If the player recently got off a permaban on appeal and did something really stupid (denoted "blew last chance")

Permagags and/or permamutes are accomplished by sticking the word "true" at the end of a normal gag or mute, as the last argument. You are to use this for the following situations ONLY:

- Any instance of incessant argument, or bickering/shit-sliding, in chat
- If a user constantly accuses others of having dupestolen stuff instead of making a report about it
- If a user is known to mic or chat spam and you have gagged and/or muted them many times before

All permabans and permagags/mutes may be appealed. The appeal does not have to be accepted.

Conclusion

You were selected to be a staff member because someone thought you could do it. Don't fuck it up.